



 **ACIFARFISA**
INTERCOMS
technology
in evolution

welistenwecare



EUROPE

As a professional market player, ACI FARFISA proposes successful products and services in Italy and in over sixty European and non-European countries.

MIDDLE EAST

AMERICA

Global culture becomes an added value to tackle increasingly difficult challenges.

ASIA

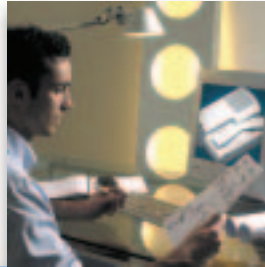
AFRICA

The company responds efficaciously to market requirements thanks to think-global attitudes and act-local skills in all marketing mix aspects. Marketing actions aware of technological developments allow the company to listen to and understand the demands of a widely differentiated market.

OCEANIA

The result of this constant, rigorous work is a range of products that makes home communication easy and efficient, while guaranteeing safety and protection.





ACI Farfisa – together since 1993

■ Farfisa intercom systems start as division, under the same name of the famous company that operates in the electronic musical instrument field.

In 1993 Aci Farfisa is established as an independent Company and after few years successfully stands out on the main markets world wide in videointercom, telecommunication and CCTV field. ACI FARFISA has acquired an important market share in Italy and in over sixty European and non-European countries and is today synonymous with reliability and safety.

The company finds strength in seamless development of advanced technologies, training of highly specialised staff and vast distribution and service network to satisfy the specific requirements of each market at best. The company's strong profile is completed by the effective-efficacious production cycle that makes use of best processing techniques and top-quality materials.

ACI FARFISA provides solutions in compliance with the European regulations on Electromagnetic Compatibility and Safety in force, in particular power supplies comply with all safety specifications of the European standard.

As an evidence of production efficiency and strict controls performed on the entire production, the company obtained the ISO 9001 certification in 2001.



technology communication security reliability

External Door Stations
Intercoms
Videointercoms
Digital Systems
Access Control
Telecommunication



Technology in evolution

■ ACI FARFISA has always been after technologically advanced products with demand-linked quality. The Technical Department closely follows the development of modern technologies in the videointercom and telecommunication sectors to create innovative, versatile long-lasting products. Products are all characterised by easy installation and refined design and distinguish themselves on the market for extreme competitiveness.

Aci Farfisa - Security: CCTV

■ SECURITY is the new division of ACI FARFISA appointed for engineering and production of modern surveillance systems. The CCTV range includes high-quality instruments that find their ideal application in residential and commercial areas, parking lots, and warehouses.

- Cameras
- Lens
- Monitors
- Signal Processors
- Analogue and digital recording systems

Easy to install and use, CCTV products stand out for performance completeness and versatility, strength over time and totally reliable technologies and materials.

guaranteed service
advanced functions
technical service



Pre/post sales technical assistance

■ A service organisation able to provide timely responses to market expectations cannot disregard permanent contacts with the market. This is the reason why ACI FARFISA makes professional investments in initiatives aimed at establishing a direct contact with customers in order to identify their requirements and follow their suggestions. A widespread network of specialised service centres ensures consultancy services and technical support everywhere. Technical training sessions and continuous handbooks update guarantee added value to the service provided by skilled personnel. Each single activity is performed according to the guidelines given by the customer satisfaction detection system.

Customer Service

■ Customers and their demands are always in the spotlight. The Creation of mutual confidence and esteem is a prerequisite for concrete results.

Our primary goals are:

- care of customer relationship
- sales support to customers in Italy and abroad
- efficient logistic management
- timely information on sales offer
- customised designs and estimates on specific requirements
- testing of videointercom systems on demand



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